



- ◆ Advanced Radiology MRI Centers
- ◆ Advanced Interventional Radiology (AIR) Center
- ◆ Advanced Women's Imaging Center (AWIC)

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To whom it may concern:

For the past 8 years, ChimeNet has managed our WAN (wide area network). During that time our company has experienced significant growth and as a result required significant network services upgrades and ChimeNet has always been there to provide scalable, secure solutions that meet the ever increasing demands of our network.

One of the services ChimeNet provides us with is a private, self-healing high speed optical fiber network - connecting ten of our Connecticut based locations. As a leading radiology company providing services for two major hospitals in our region as well as 8 Imaging Centers, our network must be available 24x7x365. ChimeNet has been instrumental in helping us achieve and maintain this high level of availability.

In addition for over the last several years ChimeNet has also provided us with extremely mission critical co-location services. One of our primary data center environments is housed in CHA's / ChimeNet's co-location data center. Again, ChimeNet's commitment to excellence and vigilant consistency in service delivery made them the clear choice for our co-location needs.

"Excellence in customer service and responsiveness to our needs" is how I would characterize my long standing relationship with ChimeNet. Whether you require a basic internet connection or if your company, like ours, has complex business IT challenges, ChimeNet is a proven commodity and a valued partner.

They continue to exceed all my expectations and I would highly recommend their services.

Chris Craft
Chief Information Officer
Advanced Radiology Consultants